

## FAQs - Frequently Asked Questions for Health and Social Care Professionals

### Why was this campaign initiated?

City wide, rates of Advance Care Planning in Sheffield are low and extremely low amongst communities who experience health inequalities.

Advance Care Planning is a fundamental part of providing person centred care and an important tool for addressing health inequalities. By engaging with communities, encouraging conversations and sharing plans with the NHS, people from traditionally underrepresented communities in Sheffield are more likely to have improved experiences of end of life, death, dying and bereavement.

The key resource for this campaign is a video that was co-produced with people from Sheffield's Yemini, Pakistani and Roma communities. Although working with these communities is an integral part of this campaign, the messages are universal.

### Who can use these resources?

Initially the intention was for the video to be a helpful resource for Sheffield's Yemini, Pakistani and Roma communities, but we recognise that this campaign (the video, posters and online resources) will also hopefully become a helpful tool for everyone, including GPs, clinicians and other professionals within the care sector.

The resources can be shared with patients, colleagues and within social networks. Its purpose is to encourage people to develop plans as early as possible and to share those plans with the care system. Because everyone is effected by death, dying and loss, these resources can be used and shared by anyone.

### In what situation could the resources be shared?

- If someone has recently been diagnosed with a life limiting condition or terminal illness, clinicians and GPs can send this video/webpage with resources to their patient/service user after an appointment if it feels appropriate.
- If someone has contacted the practice and would like to discuss their end of life care plans. The video/webpage can be sent to the patient before their appointment.
- If someone has shared that their loved one is approaching the end of their life, and they would benefit from watching a video/accessing information and resources that encourages them to have a conversation with their loved ones.
- If the practice has mounted TVs and would like to play an engaging video to watch whilst service users are waiting to be seen.
- If primary care colleagues would like to develop their understanding of how some people from Yemini, Pakistani and Roma communities in Sheffield experience end of life.

### Is there guidance for Reception staff?

Yes, this is included in this pack and/or accessible to print and download here  
<https://www.compassionate-sheffield.co.uk/advanced-care-plan/professionals>

### Is there guidance for Clinicians?

Yes, this can be accessed via the Press Portal and is accessible to view and download here:  
<https://www.compassionate-sheffield.co.uk/advanced-care-plan/professionals>



### **Where should an Advanced Care Plan be recorded?**

In order to ensure care services are aware of plans and able to enact people's choices, it's important that clinicians record these using Ardens, SystemOne /EMIS and through a ReSPECT plan (form).

See our guidance for clinicians for more details about recording in clinical systems.

<https://www.compassionate-sheffield.co.uk/advanced-care-plan/professionals>

Advance Care Plans can be recorded anywhere. They can even be written down on paper by the person and uploaded to their digital care record.

### **What is the difference between an Advance Care Plan and a ReSPECT form?**

Advance Care Planning encourages individuals and clinicians to think holistically about what people want towards the end of their life and for their death. ReSPECT is a part of Advance Care Planning specifically for emergency care.

ReSPECT forms can record decisions around emergency treatment, hospital admissions and resuscitation, and as part of this you are able to record a preferred focus on prioritising comfort, extending life or a balance between both. ReSPECT forms are a physical document which travels with the patient between home and other care settings.

### **Are there plans to develop Advance Care Planning within Sheffield for Primary Care?**

Yes. The NHS South Yorkshire ICB have plans to deliver Palliative and End of Life Care training for Primary Care staff in Sheffield. Advance Care Planning will be an integral part of that training. For more information, please contact [louise.potter7@nhs.net](mailto:louise.potter7@nhs.net).

Compassionate Sheffield deliver Advance Planning workshops. The focus of these workshops is person centeredness and encouraging people to take a leading role in forming plans, in partnership with care agencies. If your practice or Primary Care Network or associated community groups would like more information about these workshops, please contact Compassionate Sheffield - [compassionatesheffield@gmail.com](mailto:compassionatesheffield@gmail.com)

### **Why is this campaign being promoted?**

From February 2024, we will be actively promoting the video and posters across Sheffield and conducting targeted engagement work with communities that traditionally experience health inequalities in Sheffield. People will be encouraged to contact their GP in order to share their end of life plans.

These resources are also available for you to use, to share amongst your colleagues and with your patients. We hope that this campaign helps to support your work in addressing health inequalities and provides accessible information that will improve people's end of life care experiences.

### **Who commissioned this campaign?**

This has been commissioned by the Strategic Clinical Network – NHS England, North East and Yorkshire. The materials have been produced by Opus films in partnership with Compassionate Sheffield. The roll out of this campaign across primary care is supported by NHS South Yorkshire ICB and Primary Care Sheffield.

**If you have any questions or need any guidance with this, please do not hesitate to contact us at Compassionate Sheffield: [compassionatesheffield@gmail.com](mailto:compassionatesheffield@gmail.com)**